

# **The Danish Financial Complaint Board - Basic Business Account**

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Case No.:

## **POWER OF ATTORNEY**

### **regarding Complaint to the Danish Financial Complaint Board – Basic Business Account**

Complainant:

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Name and address of the Complainant (the company/association) – **to be filled in with capital letters**

The undersigned

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The undersigned (name of the undersigned, address and position with relation to the complainant must be stated and **filled in with capital letters**) has power to bind the company/ association

hereby gives Power of Attorney to

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Name of representative (**in capital letters**)

to represent the complainant concerning the complainant's complaint against

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Name of financial institution

submitted to the Danish Financial Complaint Board on

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Date

I hereby give my consent to the following electronic handling of data:

- that the Complaint Board may disclose all information relating to the complaint to the financial institution(s) in question,

- that the financial institution(s) in question may provide information about the complainant to the Complaint Board regardless of the financial institution confidentiality obligation,
- that the Complaint Board may receive all information about the complainant from all parties - including social, health, criminal offences and other personal information - to be used by the Complaint Board when processing the complaint,
- that processing, safekeeping and exchange of information between the parties and the Complaint Board is carried out electronically, and
- that all information regarding the complaint is saved by the Complaint Board five years after the complaint has been completed. Hereafter, all information is deleted, unless the Complaint Board in special cases assesses that further safekeeping is necessary.

Withdrawal: At any time, you may withdraw your consent to the Complaint Board's processing of data. If this is the case, please contact the Secretariat of the Complaint Board. If you withdraw your consent, the data will be deleted and will no longer be accessible. Non-decided cases by the Complaint Board will be considered to be withdrawn, the case will be closed and the complaint fee will be reimbursed. Withdrawing the consent will not affect the legality of the processing of personal data up to the time of the withdrawal and it will not affect the legality of a decision already made.

Signed on

Signature:

.....  
Date

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Signature of principal (Power of Attorney)